

## Navigant Cymetrix Recognized With 2015/2016 Best in KLAS Award for Excellence in Extended Business Office Services

**Award identifies outstanding performance of top service providers based on feedback from leading healthcare providers**

February 4, 2016 – Navigant Cymetrix today announced it has been recognized as a leading extended business office services provider, receiving the top-rated score of 92.4 out of 100 in the “2015/2016 Best in KLAS Awards: Software & Services” report. This is the third year Navigant Cymetrix has received the Best in KLAS Award for extended business office services, also ranking first in 2012 and 2013.



“Navigant has expanded our services to offer healthcare clients solutions that range from strategy through process execution,” said David Zito, Managing Director and leader of Navigant’s Healthcare Segment. “We are proud that Navigant Cymetrix continues our foundational tradition of top tier quality and customer focus.”

As part of its suite of comprehensive revenue cycle management solutions, Navigant Cymetrix effectively and efficiently optimizes the performance of its healthcare provider clients through its extended business office services, including accounts receivable management, private and government payer account follow up, and self-pay account resolution.

“It is an honor to continue to receive such high recognition from our clients,” said David Hampshire, Managing Director and leader of Navigant’s Healthcare Business Process Management and Technology Division. “Our end-to-end revenue cycle management solutions allow healthcare clients to achieve the full potential of their entire revenue cycle and focus on delivering quality care and an improved patient experience.”

To determine the annual Best in KLAS ranking, KLAS utilizes both performance data and customer satisfaction ratings gathered in interviews from thousands of healthcare executives across the country.

### **About Navigant Cymetrix**

Navigant Cymetrix, a wholly owned subsidiary of Navigant Consulting, Inc., provides healthcare organizations and physician practices with comprehensive revenue cycle management solutions. Its solutions have the flexibility to accommodate the specific needs of each client and are designed to achieve high revenue cycle performance with a seamless process integrating Patient Access Services, Revenue Integrity Services, Health Information Management and Patient Financial Services. More information about Navigant Cymetrix can be found at [navigantcymetrix.com](http://navigantcymetrix.com).

### **About KLAS**

KLAS is a research and insights firm on a global mission to improve healthcare delivery by amplifying the provider’s voice. Working with thousands of healthcare professionals and clinicians, KLAS gathers

data and insights on software, services and medical equipment to deliver timely reports, trends and statistical overviews. The research directly represents the provider voice and acts as a catalyst for improving vendor performance.

### **About Navigant**

Navigant Consulting, Inc. (NYSE: NCI) is a specialized, global professional services firm that helps clients take control of their future. Navigant's professionals apply deep industry knowledge, substantive technical expertise, and an enterprising approach to help clients build, manage and/or protect their business interests. With a focus on markets and clients facing transformational change and significant regulatory or legal pressures, the Firm primarily serves clients in the healthcare, energy and financial services industries. Across a range of advisory, consulting, outsourcing, and technology/analytics services, Navigant's practitioners bring sharp insight that pinpoints opportunities and delivers powerful results. More information about Navigant can be found at [navigant.com](http://navigant.com).

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